

Steuben County Public Health

2017 Annual Report



Public Health
Prevent. Promote. Protect.
Steuben County NY

**Promoting, Protecting and Preserving Health
Through Partnerships with People and Communities**

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A Message from the Director

I am pleased to present the Steuben County Public Health Department's 2017 Annual Report. This report reflects another year of hard work and dedication of the entire public health team and describes the programs and services provided throughout the past year supporting and facilitating better health for all: healthy people, strong families, and vibrant communities.

Significant Health Department activities in 2017 included:

- ❖ Continued engagement of partners and the community in health improvement activities
- ❖ Community celebration of Steuben County Public Health 100 year anniversary. SCPH began in 1918 with one TB nurse to help control the spread of TB. Today, Steuben County Public Health provides clinic services, preventative services, health education, and services for children with special health care needs. Public Health holds grants or offers programming for immunizations, radon, lead poisoning prevention, rabies, communicable disease, emergency preparedness, early intervention, car seat safety, chronic disease prevention, maternal and child health, and more. Environmental services are provided by the regional New York State Department of Health (NYSDOH) office located in Hornell.
- ❖ Intensive work towards seeking accreditation with Public Health Accreditation Board (PHAB)

As a Licensed Home Care Services Agency, the department is able to conduct operations and programs which require home visitation such as nursing visits to new mothers and infants, to families of children identified with elevated lead levels, and to individuals diagnosed with tuberculosis infection or disease. The Department also operates as a Diagnostic and Treatment Center permitting clinic activities for immunizations, HIV testing and tuberculin skin testing. Both licenses are necessary to complete the core work of a local health department as required by Public Health Law.

The work of public health continues to require current scientific knowledge, collaboration with diverse partners and engagement of the community combined with progressive leadership, cutting edge technology and a well trained workforce. We are committed to serving our community with those tools in order to assure Steuben County is a healthy place to live, work and play.

Respectfully,



Darlene R. Smith, MS CPH
Public Health Director



Mission, Vision and Core Values



Mission Statement

Steuben County Public Health will protect and promote the health and wellbeing of our community through education, collaboration, and prevention efforts.

Vision Statement

Healthy people, strong families, and vibrant communities.

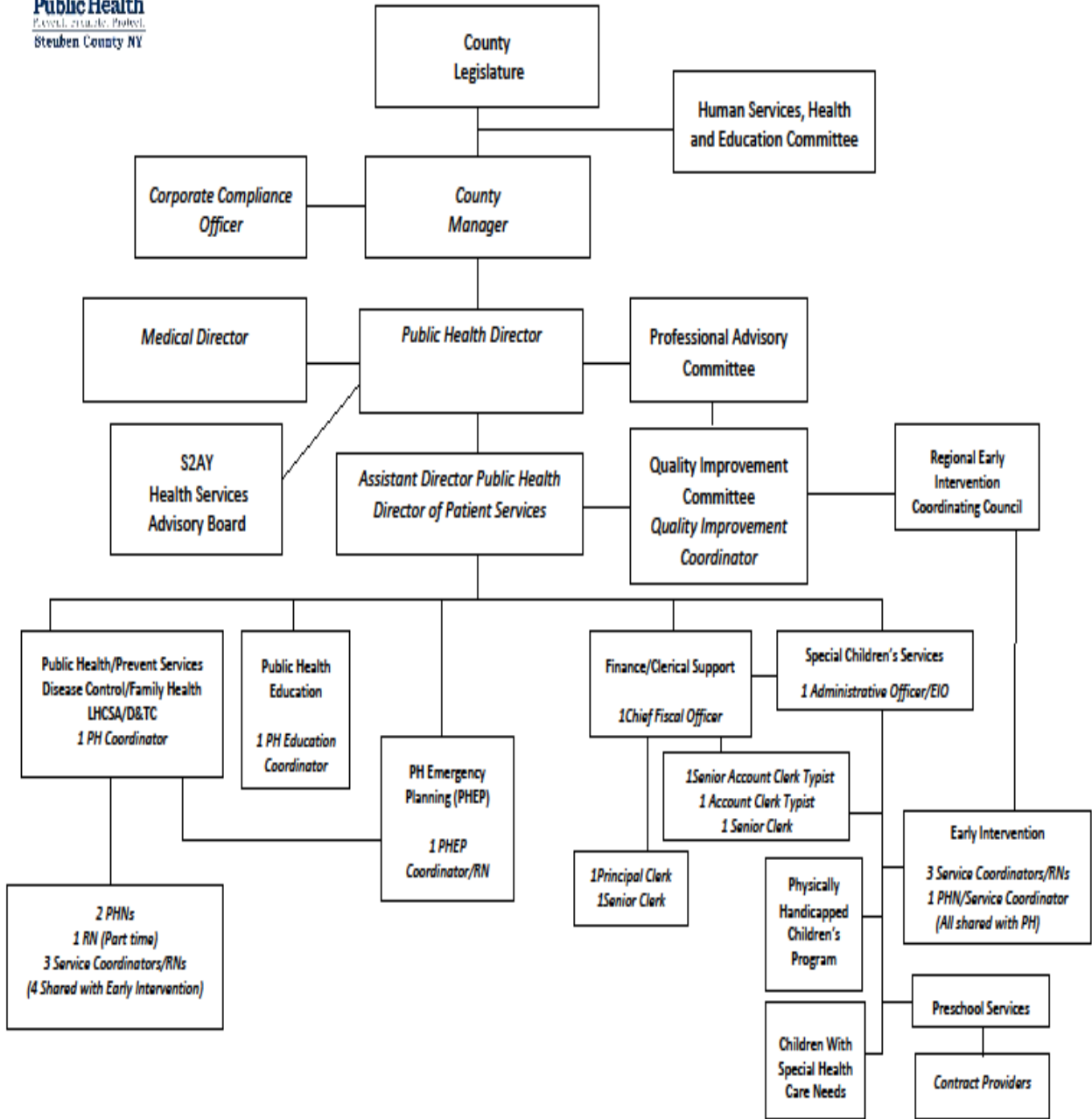
Values

Quality
Empowerment
Responsiveness



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 Steuben County NY

Steuben County Public Health Organizational Chart



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January 2017

Public Health Staff

Administration

Darlene Smith	Director of Public Health
Dennis O'Connor, M.D.	Medical Director
Christine Congdon	Chief Fiscal Officer
Diane L. Kiff	Special Children's Services Administrative Officer
Victoria Fuerst	Director of Patient Services
Gail Wechsler	Public Health Coordinator

Support Staff

Virginia Hargraves	Senior Account Clerk Typist
Terry Moss	Principal Clerk
Kim Gotshall	Account Clerk Typist (resigned 9/18/17)
Shirley Davis	Senior Clerk
Cynthia Lewis	Senior Clerk
Marilee Spaulding	Clerk (10/15/17)

Public Health/ Special Children's Services Staff

Lorelei Wagner	PH Education Coordinator
Deb Matthews	Dog Control Officer
Karen Travis	Emergency Preparedness Coordinator
Nicole Hogan	Service Coordinator
Kenzie Rusak	Service Coordinator
Anne Roser	Service Coordinator (Retired 6/30/17)
Amy Axtell	Service Coordinator (5/22-9/29/17)

Nurses

Jo-Anne Taylor	RN
Krystal Potter	RN/Service Coordinator
Kathy Ingham	RN Contract Nurse for DSS

Essential Service 1: Monitor Health Status to Identify and Solve Community Health Problems

Introduction: *Assessing the health status of the community through formal and informal needs assessments and data analysis. Steuben County Public Health collaborates with a diverse group of community partners to address community health problems.*

Community Health Assessment & Community Health Improvement Plan

Steuben County Public Health completes a Community Health Assessment (CHA) in conjunction with area hospitals routinely as directed by New York State Department of Health guidelines. The most recent CHA was completed in 2016 and resulted in the current Community Health Improvement Plan (CHIP). The CHIP collaborative team called Smart Steuben includes representatives from Steuben County Public Health, Arnot Health, Corning Hospital, St. James Mercy Hospital, the S2AY Rural Health Network, the Steuben Rural Health Network, Southern Tier Tobacco Awareness Coalition (STTAC), the Center for Tobacco Free Finger Lakes, Common Ground Health, Cornell Cooperative Extension, Finger Lakes Community Health (FLCH), Steuben County Legislature, representatives from Genesee Valley BOCES working on the Creating Healthy Schools and Communities grant, WIC, and Child Care Aware of Steuben and Schuyler through ProAction.

The goals of the 2016-2018 CHIP are to:

1. Reduce obesity in children and adults
2. Reduce heart disease and hypertension
3. Increase early childhood health



The complete 2016-2018 CHA can be viewed on the Public Health website on the Community Health page at https://steubencony.org/Files/Documents/publichealth/steuben_county_cha-csp-chip_final.pdf.

The CHIP is included as an attachment to the CHA or can be found on its own on the same webpage at https://steubencony.org/Files/Documents/publichealth/steuben_county_chip_final_111016.pdf. Progress on the CHIP from 2017 can be found at https://steubencony.org/Files/Documents/publichealth/steuben_county_chip_csp_update_2017.pdf.

Essential Service 2: Diagnose and Investigate Health Problems and Health Hazards in the Community

Introduction: *Includes provision of epidemiological identification of emerging health threats and active investigation of infectious disease.*



Immunization Clinics

The Health Department strives to reduce or eliminate indigenous cases of vaccine preventable diseases through administration of vaccines. In 2017, a total of 974 vaccines to prevent infectious diseases were given to 612 people. Tuberculosis (TB) skin tests were administered to 73 residents. In total, 685 residents were served by RN staff at our clinics.

2017 Outcomes:

- 98% of school aged children in Steuben County were in compliance with the immunization requirements
- 62.0% of Steuben's 2 year olds met New York's benchmark immunization standards
- No major childhood vaccine preventable diseases outbreaks were reported in Steuben

Lead Poisoning Prevention Program

Steuben County Public Health partners with the NYSDOH District Office in Hornell to provide lead poisoning prevention (LPP) education, investigate sources of lead poisoning and develop a plan for lead remediation with families of children with elevated lead levels.

2017 Outcomes:

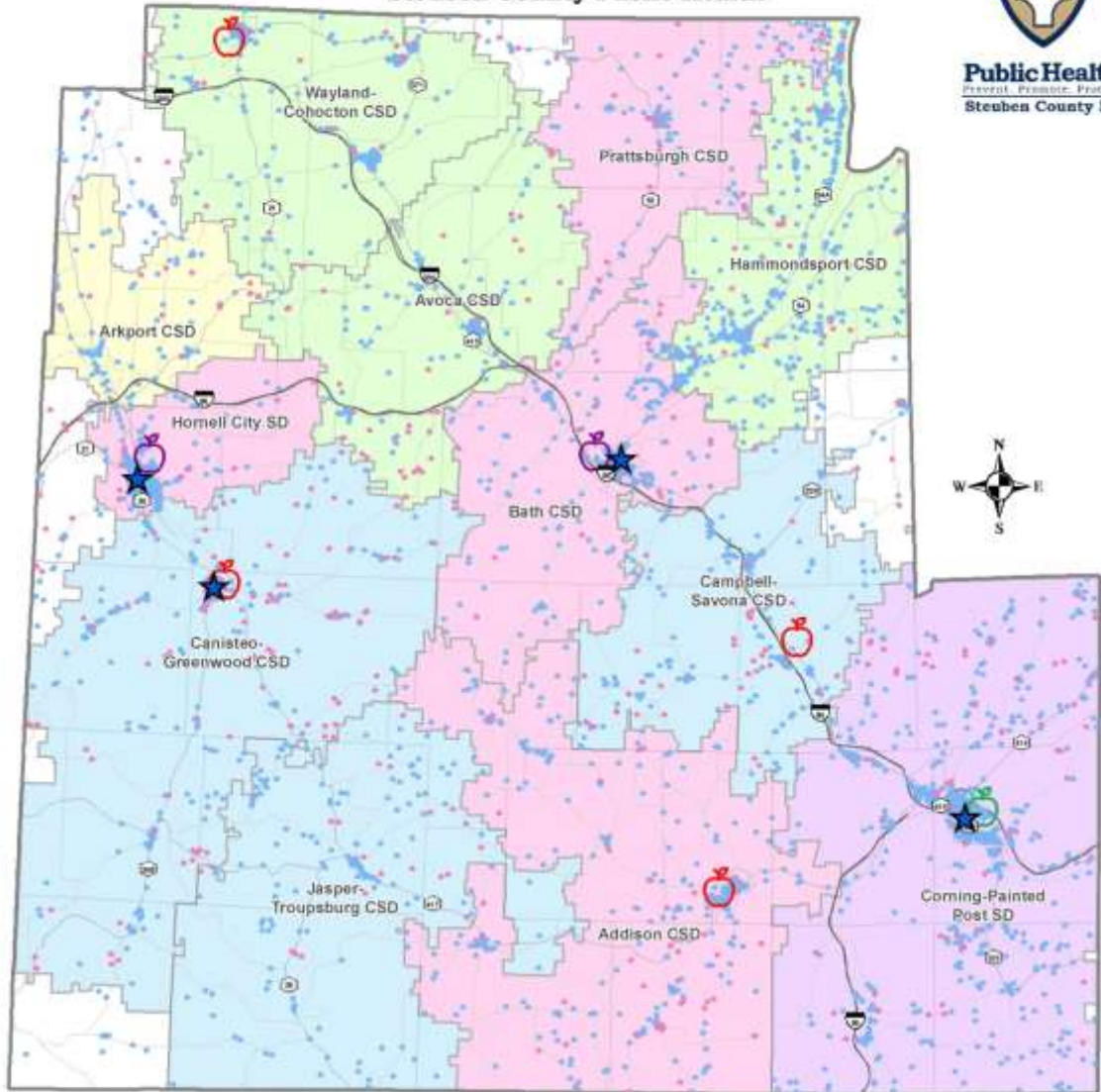
- 38.9% rate of lead testing for children age 1 and 44.5% rate for children age 2.
- Held finger stick lead testing clinics at 2 Head Start sites
- PH distributed 349 "lead bibs" to Corning Hospital for inclusion in newborn materials.
- 4809 homes, built before 1978, are considered to be in fair or poor condition.
- 1,591 children tested
- 11 were newly tested as over 15ug/dl and required environmental investigation and case management.
- 9 new cases between 10 ug/dl and 14 ug/dl which required further screening and educational intervention.
- 63 children with lead levels between 5 ug/dl and 9 ug/dl that had recommendations for further testing.

2017-2018 Lead Map

Steuben County Public Health



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Percentage of Children in School District with Free or Reduced Lunch

School Year 2017 - 2018:

% of Children	# of Districts
30 - 34%	0
35 - 39%	1
40 - 44%	1
45 - 49%	0
50 - 54%	3
55 - 59%	3
60% +	4

School Districts in Adjacent Counties

Residences of Children with EBLLs \geq 10mcg/dL

*EBLL = Elevated Blood Lead Level
2013 - 2017:

- ★ Multiple Residences >6 Homes
- Homell City - 32 Corning City - 14
- Bath Village - 12 Canisteo Village - 6

Please note

- Many areas of Steuben County contain lead-based paint in the home and surrounding soil.
- Lead-based paints were banned for use in housing in 1978. All houses built before 1978 are likely to contain some lead-based paint.
- Steuben County lead testing rates are <50% for 1 and 2 yr. old children
- It is mandatory for 100% of 1 and 2 yr. old children to be screened; if all were compliant, the number of residences with EBLLs would be significantly higher

WIC Sites

Children Enrolled Fiscal Year 2017

- Red Apple: <100
- Purple Apple: 100-299
- Green Apple: 300-399

Housing Conditions of Homes Built Pre-1978

(4764 homes in Steuben County meet the conditions below in 2018)

- **Fair** - This indicates that the structure shows definite signs of deferred maintenance. The functional utility is somewhat diminished but the house is usable. It could be characterized as "needing work". Clutter or uncleanness does not always indicate actual deterioration of building components.
- **Poor** - This indicates that the structure is severely dilapidated and is badly in need of repair. This home is "barely habitable" and is often found abandoned. Clutter or uncleanness does not always indicate actual deterioration of building components.

Communicable Disease Services

Communicable disease activities involve surveillance to confirm reports of cases and follow-up to prevent the spread of communicable diseases. When necessary, staff from the Hornell District Office of the New York State Department of Health and staff from this agency cooperate in the investigation. There were no outbreaks of communicable diseases in the county in 2017.

*= cases / investigations

Disease	2017
Campylobacteriosis	28
Chikungunya	1
Cryptosporidiosis	10
E. Coli O157	1
E. Coli Non-O157	2
Giardiasis	10
Haemophilus influenzae	1
Hepatitis B, Acute	1
Hepatitis B, Chronic	5
Hepatitis C, Acute	3
Hepatitis C, Chronic	67/ 113*
Latent TB infection	22
Legionellosis	5
Lyme Disease	113/ 259*
Meningitis, Aseptic	3
Pertussis	1
Salmonellosis	13
Strep, Group A-Invasive	2
Strep, Group B-Invasive	14
Strep. Pneumoniae	11
Tetanus	1
Tuberculosis	0
Zika Virus	0
Total	302/ 494*

Sexually Transmitted Disease Lab Reporting

Public Health nurses assess and evaluate reported positive gonorrhea, chlamydia and syphilis lab reports, and establish whether the patient is infected and has been treated adequately. County residents seeking STD testing are referred to either Family Planning in Bath, or Planned Parenthood in Corning and Hornell; the total number of referrals for the year was 12.

2017 Outcomes:

Positive cases of:

- 25 Gonorrhea
- 4 Syphilis
- 277 Chlamydia

Rabies Program

Animal bites are reported to the health department and follow-up is conducted to assure that measures are taken to prevent rabies transmission.

2017 Outcomes:

Public Health Nurses conducted:

Investigation of 394 reports of animal bites

Authorized post-exposure treatment for 51 persons
exposed to rabies

Authorized testing of 85 animals thru the NYSDOH lab;
9 were positive for rabies.



Public Health provided free rabies clinics in Bath, Corning and Hornell with the cooperation of veterinarians, animal handlers, nursing staff, and volunteers. Free vaccine and supplies were made available to local townships to hold additional clinics. The following clinics were conducted by the county and the townships:

2017 Clinic Sites	Other Animals	# Dogs	# Cats	Total
Addison	0	70	29	99
Avoca	0	162	77	239
Bath - Town	0	41	13	54
Bath–Public Health	0	172	72	244
Bradford	0	42	18	60
Cameron	0	87	11	98
Campbell	0	172	36	208

Canisteo	2 ferrets	133	32	167
Caton	0	153	65	218
Cohocton	0	103	42	145
Corning–Public Health	0	148	59	207
Erwin	0	64	30	94
Finger Lakes Humane Society	0	0	47	47
Fremont	0	59	28	87
Hartsville	0	59	28	87
Hornby	0	106	48	154
Hornell–Public Health	0	108	55	163
Howard	0	83	22	105
Jasper	0	87	13	100
Lindley	0	50	13	63
Prattsburgh	0	38	10	48
Pulteney	0	51	11	62
Rathbone	0	125	21	146
Savona	6 ferrets	88	17	111
Thurston	0	72	23	95
Troupsburg	1	40	8	48
Tuscarora	0	93	23	116
Urbana	0	117	41	158
Wayland	0	87	20	107
Wayne	0	59	21	80
West Union (Rexville)	0	58	11	69
Wheeler	0	43	20	63
Woodhull	0	98	34	132
Clinic Sites	Other Animals	# Dogs	# Cats	Total
TOTALS-2017	8 ferrets	2859	994	3861

Essential Service 3: Inform, Educate and Empower People about Health Issues

Introduction: *Includes social marketing, targeted media public communication and providing accessible health information resources to reinforce health promotion messages and programs.*

The Public Health Education Coordinator and other Public Health staff provided education to target groups and the public through a variety of methods in 2017. Car seat check events, Strong Kids Safe Kids, Health Fairs, table displays and formal presentations reached over 1550 people on a variety of health topics. Presentations and education reached throughout Steuben County and included the topics of car seat and helmet distribution and education, information on chronic diseases, rabies, ticks and Lyme disease, lead poisoning prevention, immunizations, radon, and overall healthy lifestyles and Public Health programs.

Health Education

2017 Outcomes:

- Conducted multiple blast faxes and emails to healthcare providers
- 14 appearances on WENY Midday Makeover
- Wellness Matters Newsletter published 6 times a year
- 383 posts to Steuben County Public Health and Smart Steuben Facebook pages
 - Public Health page: www.facebook.com/SCNYPublicHealth
 - 884 followers
 - 138,739 views
 - Smart Steuben page: www.facebook.com/SmartSteuben
 - 74 followers
 - 5,417 views
- Public Health's main page of the website (www.steubencony.org/publichealth) was seen by nearly 6,400 new visitors
- The National Diabetes Prevention Program (NDPP) and the Bath Baby Café continued to be offered.



Essential Service 4: Mobilize Community Partnerships and Action to Identify and Solve Health Problems

***Introduction:** Involves convening and facilitating community groups in undertaking defined preventive and population focused activities in order to capture the full range of potential resources to solve community health problems.*

Community Partnerships

The Public Health Education Coordinator served as a co-chair for the Southern Tier Diabetes Coalition, which includes representatives from Public Health in Steuben, Chemung and Schuyler, Arnot Health, Guthrie, the Bath VA, Novo Nordisk, Cornell Cooperative Extension, the S2AY Rural Health Network, the Steuben Rural Health Network, American Diabetes Association, and Diabetes on Target. The coalition hosted the annual Diabetes Fair at the Arnot Mall in November. Over 20 vendors tabled at the fair, ranging from local organizations to national organizations. Arnot Health offered blood glucose, blood pressure, and lung function screenings. Guthrie provided foot assessments.

Public Health continued to lead the Smart Steuben team that works collaboratively on the CHIP initiatives outlined on page 6.

As a member of the Southern Tier Tobacco Awareness Coalition (STTAC), Public Health supported and encouraged businesses, municipalities, housing complexes, and media outlets to consider smoke-free or tobacco-free policies for their grounds or other aspects of their business. Public Health supported the creation of a tobacco free parks policy for all Steuben County owned parks through the Department of Public Works in conjunction with STTAC. Passage of the policy coincided with Earth Day. In addition to the parks policy, six new tobacco free policies were implemented in 2017 through Lamphear Court Apartments, Finger Lakes SPCA, Village of Bath, Guthrie, Clinical Associates of the Southern Tier, and the Ready, Set, Grow Childcare Center.

A Steuben-specific coalition continued to meet regarding worksite wellness offerings available to businesses and organizations in the county. Public Health, the Steuben Rural Health Network, Cancer Services Program of Steuben, the Southern Tier Tobacco Awareness Coalition (STTAC), and Creating Healthy Schools and Communities continued to meet regularly in 2017 to collectively assess, educate, and provide free programming in the county.

Representatives from Public Health departments in the S2AY Network region, along with other partners, met monthly in 2017 for four regional work groups: Finger Lakes Breastfeeding Partnership, Farm to Cafeteria Committee, Worksite Wellness Regional Committee, and Living Healthy Coalition.

Essential Service 5: Develop Policies and Plans that Support Individual and Community Health Efforts

Introduction: *Involves providing leadership for systematic community and state level planning for health improvement; development and tracking of measurable health objectives as a part of continuous quality improvement strategies and development of codes, regulations and legislation to guide the practice of public health.*

Strategic Planning & Community Health Improvement Plan

A new Strategic Plan was created in January 2017 to align with the extended CHIP that was submitted in December 2016 as indicated below. The Strategic Plan outlines goals for the department to achieve for optimum performance and function. The 2017-2019 Strategic Plan can be found at

https://steubencony.org/Files/Documents/publichealth/scph_strategic_plan_2017-2019.pdf.

The progress that has been completed in 2017 can be viewed in the chart found at

https://steubencony.org/Files/Documents/publichealth/strategic_plan_17_progress_chart.pdf.

The Community Health Improvement Plan (CHIP) was originally expected to run from 2013-2017. New York State Department of Health updated guidelines for a new Community Health Assessment to be completed by December 2016 and for a new CHIP to be put in place. The new CHIP is titled for 2016-2018, but went into effect in January 2017; the CHIP can be found at https://steubencony.org/Files/Documents/publichealth/steuben_county_chip_-_final_-_111016.pdf. The priorities for 2017 continued to be to reduce obesity in children and adults, to reduce hypertension and heart disease, and to increase early childhood health. For progress made on the CHIP in 2017 see

https://steubencony.org/Files/Documents/publichealth/steuben_county_chip_csp_update_2017.pdf. For more information on the New York State Prevention Agenda, please visit

http://www.health.ny.gov/prevention/prevention_agenda/2013-2017/



Public Health Emergency Response Planning

Steuben County Public Health continues to review and plan for potential All Hazard events including those of a biological, chemical, radiological, nuclear or explosive nature. These may be naturally occurring, large-scale communicable disease outbreaks or natural disasters.

Our community partners:

- Western Region Health Emergency Planning Coalition (WR HEPC)
- Southern Subregional (SSR) and Finger Lakes Area Planning (FLAP)
- Finger Lakes Public Health Alliance (FLPHA)
- Human Needs Task Force (HNT)
- Local Emergency Preparedness Council (LEPC)
- Corning-Painted Post (C-PP) Partners Meeting
- Southern Tier/Finger Lakes Voluntary Organizations Active in Disasters (ST/FL VOAD)
- Finger Lakes Chapter of the American Red Cross
- ServNY and ServSTEUBEN MRC (both volunteer databases)
- Region II MRC All Hands Conference Calls

2017 Outcomes:

- Public Health continues our “All Hazards” emergency preparedness planning. Public Health participates in all NYSDOH Healthcare Coalition, Southern Subregional and FLPHA regional emergency planning meetings. There was a grant requirement to participate in “OUREx” – Outbreak Unchecked Response Exercise. This was a full scale exercise limited to NYSDOH regional offices, Health Preparedness Coalitions (HEPCs), local health departments, hospitals and emergency managers. Locally, we incorporated players from the law department and Arc of Steuben. Our focus was on our Isolation & Quarantine Plan, specifically non-pharmaceutical interventions. Along with implementing I&Q orders, we tested a recently developed Basic Needs Assessment for patients involved and identified resources to supply the basic needs identified.
- Our participation in other drills included: 24/7 Business Availability drills both during business hours and after hours, a Managed Emergency Response Inventory Tracking System (MERITS) drill, a Home Care Earthquake Drill and GETS-WPS drills.
- Communication drills/notifications of events were held several times with our ServSTEUBEN MRC volunteers in our county, as well as quarterly notifications to our staff. Employee biometric/flu clinics were held in the fall. We used the Sheriff’s Mobile Van for offsite clinics and determined not suitable for use in an emergency preparedness event due to lack of handicapped accessibility, but overall this did work well for our offsite clinics.
- The 4th Annual Emergency Preparedness training day was a success as staff reviewed procedures and practiced many skills that will be required to use in the 2018 Annual Mass Vaccination PHEP Exercise April 10th, 2018.
- Major planning goals include: update school partner resources, include new partners in emergency preparedness planning, strengthen existing partner agency support,

Essential Service 6: Enforce Laws and Regulations that Protect Health and Safety

Introduction: *Involves full enforcement of sanitary codes, especially in the food industry; full protection of drinking water supplies; enforcement of clean air standards and timely follow-up of hazards. Our District Office in Hornell oversees these environmental areas as Steuben County Public Health is a partial service health department.*

Environmental Health



ANDREW M. CUOMO
Governor

Department of Health

HOWARD A. ZUCKER, M.D., J.D.
Commissioner

SALLY DRESLIN, M.S., R.N.
Executive Deputy Commissioner

The Hornell District Office is responsible for protecting public health and safety through the delivery of core environmental health programs and services through the enforcement of environmental health regulations in Steuben and Schuyler Counties. Duties & responsibilities include, but are not limited to:

- Issuing permits to the following types of regulated facilities:
 - Food Service Establishments
 - Temporary/Mobile Food Service Establishments
 - Children's Camps
 - Temporary Residences (Hotels, Motels, Cabins, etc.)
 - Campgrounds
 - Mobile Home Parks
 - Mass Gatherings
 - Agricultural Fairgrounds
 - Public Swimming Pool and Bathing Beaches
 - Recreational Aquatic Spraygrounds
 - Tanning Facilities
- Conducting plan reviews and approvals for:
 - All Permitted Facilities
 - Realty Subdivisions
 - Alternative Residential On-site Wastewater Treatment Systems
 - Public Water Systems
- Conducting inspections/sanitary surveys/complaint investigations at:
 - All Regulated Facilities
 - Public Water Systems at Agriculture & Markets licensed facilities
 - Public Water Systems at licensed Day Care facilities
- Conducting Investigations at:
 - Drownings at Regulated Facilities
 - Food & Waterborne Illness Outbreaks
 - Injuries and Illness Outbreaks at Children's Camps
 - Environmental Conditions linked to children with elevated blood lead levels

- Overseeing tobacco prevention programs
 - ATUPA-Adolescent Tobacco Use Prevention Act
 - CIAA-Clean Indoor Air Act
- Providing emergency response at incidents presenting biological, chemical or radiological exposures or physical injury hazards
- Distribution and enforcement of the Commissioner of Health's Summary Orders (i.e. bath salts, synthetic cannabinoids, etc.)

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New York State Department of Health Hornell District Office Contribution to Steuben County Public Health Department 2016 Annual Report

In 1921, legislation was enacted that empowered New York State counties to create county health districts. The purpose of a county health district was to consolidate local authority for the oversight of public health work at the county level rather than having public health activities dispersed to the constituent county cities, towns and villages. Counties were not required to create such health districts and as time passed, it became evident that many rural counties (including Steuben) that had not formed a county health district would face increasing logistical and financial challenges that coincided with expanding public health needs and requirements. County health departments that operate in counties without county health districts are known as "partial services" county health departments.

As a matter of policy, not law; the New York State Department of Health (NYSDOH) addressed the need to maintain a baseline of environmental health programs/activities in partial services counties by creating District Offices. Nine district offices currently operate in New York State, and in Steuben County, it is the NYSDOH Hornell District Office (HDO) that provides core environmental health programs and services to County residents and visitors. In partnership with Steuben County Public Health and other state and local agencies, the HDO enforces environmental health regulations and oversees a variety of programs that are designed to protect public health and safety. The attached document provides a summary of HDO's duties and responsibilities and the services provided in Steuben County and in Schuyler County - the other county that is located within the HDO's jurisdiction.

Highlights of the HDO's activities in Steuben County during the 2017 calendar year included the following:

- Conducted 599 inspections at the County's facilities, this includes approximately 409 inspections at permanent food service operations and 128 inspections at temporary food service operations.
- Conducted 54 sanitary surveys (enhanced inspections) at community water systems (primarily municipalities and mobile home parks) and 87 sanitary surveys at other regulated facilities with onsite water supplies.
- Conducted 117 student aide compliance visits to tobacco retailers to ensure compliance with the Adolescent Tobacco Use Prevention Act (ATUPA).
- Worked with Steuben County Public Health to conduct lead-based paint risk assessments of private Steuben County residences in response to referrals of children with elevated blood lead levels. There were seven assessments in 2017.
- Investigated 31 complaints alleging sanitary code violations at regulated facilities.
- Conducted inspections at 5 of the County's 13 tanning operations (each facility must be inspected within a two-year period).
- Initiated 10 formal enforcement actions (Administrative Tribunal Hearings) to address NYS Sanitary Code violations at regulated facilities.

From January 1, 2013 through December 31, 2017, the HDO initiated nine formal enforcement actions (Administrative Tribunal Hearings) with the owners of tobacco retail outlets that illegally sold tobacco products to individuals under the age of eighteen (2013 – 2; 2014 – 2; 2015 – 2; 2016 – 1, 2017 -2). In all cases, the HDO's charges were sustained by the Administrative Law Judge and fines were imposed. None of these tobacco retail vendors had a second sale of tobacco products to a minor during that same four-year period.

From January 1, 2013 through December 31, 2017, the HDO initiated formal enforcement actions (Administrative Tribunal Hearings) against 15 public water suppliers for failure to submit monthly water operation reports within the required timeframe (2013 – 3; 2014 – 4; 2015 – 6; 2016 – 2, 2017- 6).

No trends or patterns were identified during the reporting period in any aspect of the District's delivery of its core environmental health programs and services, including compliance and enforcement.

Prepared by



Joanne Clark
Senior Sanitarian
Acting District Director
NYSDOH – Hornell District Office

March 30, 2018

Essential Service 7: Link People to Needed Personal Health Services

Introduction: *Involves assuring effective entry for disadvantaged people into a coordinated system of clinical care; linkage to services for special population groups; ongoing care coordination; targeted health information to high risk population groups and technical assistance for effective worksite health promotion/disease prevention programs.*

Maternal & Child Health

The agency welcomes and encourages prenatal, postpartum, and pediatric referrals for the purpose of providing health guidance and teaching in the home. Services include prenatal health education, preparation for parenting, and postpartum health education. Women and children with needs beyond education are referred to appropriate agencies.



2017 Outcomes:

We received 323 patient referrals and made 74 visits in 2017.

Jail Health

This department continued to collaborate with the Sheriff's department in 2017 for optimal jail health. The nursing staff provided HIV counseling and testing as well as testing for other sexually transmitted diseases to inmates who request it. Hepatitis A/B vaccinations and other adult vaccines are provided for these clients through the VFA program.

2017 Outcomes:

- 139 inmates attended our jail clinics
- 137 HIV screening tests performed
- 134 Gonorrhea screening tests performed
- 134 Chlamydia screening tests performed/5 cases identified
- 117 Syphilis screening tests performed
- 29 Trichomonas screening test performed
- 114 Hepatitis C screening tests performed

Special Children's Services (SCS)

Children with Special Health Care Needs Program (CSHCN)

The CSHCN Program is a public health program that provides information and referral services for health and related areas for families of CSHCN. There is no cost to families.

Physically Handicapped Children’s Program (PHCP)

PHCP provides financial assistance, paying co-pays and deductibles for medical services and referrals for medical care for children (newborn-21 years old) who have or are suspected of having a disabling condition or serious chronic illness. Parent payments are based on income guidelines. Providers bill Medicaid and private insurance companies for services. New York State reimburses the county for 50% of the remaining balance. In 2017 we had 0 new referrals and 1 reapplication.

Preschool Special Education

Children 3 – 5 yrs. old having or suspected of having a disability are eligible for referral to school districts’ Committee on Preschool Special Education. Evaluations are arranged with approved special education evaluators. An individual education plan is developed recommending either center-based programming with related services or community-based related services. Services may include Special Education, Speech Therapy, Physical Therapy, Psychology, Social Work or Occupational Therapy. Transportation is provided to center-based programs. There is no cost to families and 423 children received services in Preschool in 2017.

Early Intervention (EI)

Early Intervention is a free, statewide program for providing early identification, screening, evaluation, special services, and service coordination for infants, toddlers and their families at risk for developmental delays. Children birth to 3 years old with suspected developmental delays, a diagnosed disability, or condition affecting development are eligible for EI. Eligibility Criteria includes premature infants, low birth weight infants, growth deficiency/nutritional problems, parental substance abuse, suspected developmental delay, at risk factors or parental concern. Service Coordinators work with families in their homes to meet the special needs of each child and family and refers families to other community services such as Medicaid, SSI, or medical insurance. Services provided may include Special Instruction, Speech Therapy, Physical Therapy, Psychological Services, Social Work, Occupational Therapy or Nutritional Services.

Early Intervention	2016	2017
New Referrals	198	213
Children Receiving Services	359	407
Closed	188	217

Essential Service 8: Assure a Competent Public Health Care Workforce

Introduction: *Involves educating and training personnel to meet the needs for public and personal health service; adoption of continuous quality improvement and life-long learning and active partnership with academic institutions. In order to provide the highest quality public health service, the Steuben County Public Health department strives to ensure that all our staff possesses the knowledge, skills, and abilities necessary to perform their jobs effectively and efficiently.*

Workforce Development

In 2017, staff members were trained collectively on the following topics throughout the year:

- Cultural Competency
- ProAction Services
- DSS Services
- Article 6
- Human Trafficking & Abuse or Neglect
- Systems Thinking in Public Health
- CLAS Standards
- Communication Skills

Individual staff members completed training specific to their respective program areas as well.



Essential Service 9: Evaluate Effectiveness, Accessibility & Quality of Personal and Population Based Health Services

***Introduction:** Ongoing evaluation of health programs to assess program effectiveness and to provide information necessary for allocating resources and shaping programs. Measures for assessing this essential service indicate a need for strengthening Steuben County Public Health activities in this domain.*

Public Health Accreditation

Steuben County Public Health, along with five other local county health departments – Ontario, Schuyler, Seneca, Wayne, and Yates – worked collaboratively to submit an application for multijurisdictional accreditation to the Public Health Accreditation Board (PHAB) to become nationally recognized. Throughout the year, the counties submitted documentation of joint efforts that met measures spanning 12 domains of Public Health work:

- Domain 1: Conduct and disseminate assessments focused on population health status and public health issues facing the community
- Domain 2: Investigate health problems and environmental public health hazards to protect the community
- Domain 3: Inform and educate about public health issues and functions
- Domain 4: Engage with the community to identify and address health problems
- Domain 5: Develop public health policies and plans
- Domain 6: Enforce public health laws
- Domain 7: Promote strategies to improve access to health care
- Domain 8: Maintain a competent public health workforce
- Domain 9: Evaluate and continuously improve processes, programs, and interventions
- Domain 10: Contribute to and apply the evidence base of public health]
- Domain 11: Maintain administrative and management capacity
- Domain 12: Maintain capacity to engage the public health governing entity

For more information on accreditation or PHAB visit www.phaboard.org.

The completed application was submitted to PHAB in May 2017.

Essential Service 10: Research for New Insights & Innovative Solutions to Health Problems

Introduction: Continuous linkage with appropriate institutions of higher learning and research.

S2AY Rural Health Network and Common Ground Health

The S2AY Rural Health Network is a unique horizontal network comprised of the Public Health Departments of eight contiguous rural counties (Steuben, Schuyler, Seneca, Ontario, Wayne, Yates, Chemung and Livingston), along with a legislator, consumer and provider from each county.

Objectives:

- Developing comprehensive cost-effective health care systems, including dental care, that increase access to care and fill gaps in service delivery.
- Increasing and strengthening cooperation through affiliation, coalitions or partnerships that enhance and coordinate the array of needed health care services.
- Improving the financial viability of rural health care providers and in the existing health care economy.
- Increasing community involvement and locally-generated, innovative solutions to health care system issues.
- Increasing the number of health care personnel trained and practicing in rural communities.
- Strengthening the accountability of local providers for improvements in key public health and/or health care outcomes in the communities they serve.
- Active compilation of data in multiple areas of the health system that will assist and drive prevention efforts and inform strategic partners.

Participation and leadership on various groups, such as NYSARH, R-AHEC, the Finger Lakes Perinatal Network, the New York State Oral Health Coalition, The Finger Lakes Performing Provider System (FLPPS) and the Care Compass Network, and the Common Ground Health (formerly the FLHSA) Partnership on the Uninsured.

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Budget Summary 2017

Expenditures	2016	2017
PHN Salaries & Administration	\$1,079,955	\$1,157,936
STD	\$3,641	\$6,144
Immunization	\$14,901	\$16,611
Lead	\$5,085	\$5,836
Tobacco	1,819	\$920
Injury Prevention	\$1,198	\$8,987
PH Emergency Preparedness	\$82,050	\$84,545
Sodium Reduction Grant (Grant ended in 2016)	\$73,227	\$0
Diabetes Coalition	\$3,322	\$2,007
Rabies	\$44,690	\$38,928
TB	\$1,897	\$2,308
Comprehensive Health Study	\$1,000	\$1,000
PHCP	\$5,653	\$3,899
Preschool	\$4,623,272	\$4,469,041
Early Intervention	\$370,339	\$304,945
SCS Salaries & Administration	\$575,957	\$539,495
Totals:	\$6,888,006	\$6,642,602
Revenue	2016	2017
Patient Fees, Medicaid & Third Party Payers	\$950,823	\$785,480
State Aid	\$567,242	\$576,677
Other NYS Aid	\$2,451,712	\$2,286,073
Grants	\$346,745	\$250,800
Other	\$229,652	\$245,748
Total	\$4,546,174	\$4,144,778